



24-Hour Touch Tone Teller



Toll Free 1-888-996-9599

Transaction Codes

Primary



Share Balance Inq.	SB# or 72#	Mail Loan Application	101#
Share Draft Inquires	SD# or 73#	Mail VISA Application	102#
Share Withdrawals	SW# or 79#	Mail Payroll Deduction Card	103#
Share Transfers	ST# or 78#	Mail New Member Info Packet	104#
Last Deposits	LD# or 53#	Reorder 1 box of checks (no changes)	105#
Last Withdrawals (ATM)	LW# or 59#		
Loan Balance Inq.	LB# or 52#		
Loan Payment/Payoff	LP# or 57#		
Tax Info	TI# or 84#		

Account Suffix Conversion Table



Share A is	21#	Share B is	22#	Loan A is	21#
Draft X is	92#	Share D is	31#	Loan B is	22#
Holiday C is	23#	IRA I is	43#	Loan M is	61#
All-purpose P is	71#	IRA R is	73#	Loan N is	62#
Tax T is	81#	IRA S is	74#	Loan O is	63#
Vacation V is	83#	Loan Y is	93#	Loan Z is	99#
Money Market 1 is	11#	Loan 9 is	19#		

Using the 24-Hour Teller



1. Enter your account number followed by the # key.
2. Enter your four-digit PIN number followed by the # key.
3. Enter a transaction code followed by the # key. (See codes above) *For non-primary transactions - enter 676# first, then 678# to transfer - choose suffix (from account). It will ask for the non-primary account number - choose suffix (to account).*
4. To end your session, enter 99#.

Things to Remember



1. The # key must be pressed to conclude each entry.
2. The * key will pause ART at any time.
3. Pressing ** will erase the last amount you entered.
4. Pressing *# will repeat the last message.
5. Enter the exact amount for each transaction, including dollars and cents. For example, to enter \$100.00, press 10000#.
6. Enter 1# for OK, 0# to cancel transaction.
7. You may key ahead at any time during the session. You do not need to wait for the voice prompt.